Welcome to the world of Mercedes-Benz

We want you to enjoy your Mercedes-Benz automobile. Vehicle safety and operational reliability are two very important factors. To maintain them, regular maintenance services are necessary.

We continuously strive to improve our product and ask for your understanding that we reserve the right to make changes in the periodic maintenance work for our vehicles.

The information in this manual is accurate as of the press date. At the time of your scheduled maintenance appointments with your authorized Mercedes-Benz Center, the most current maintenance work information will be utilized for your vehicle’s age or mileage. Please check with your authorized Mercedes-Benz Center for any changes to the periodic maintenance work required for your vehicle.

PLEASE NOTE

WE STRONGLY RECOMMEND THAT YOU HAVE YOUR VEHICLE SERVICED BY YOUR AUTHORIZED MERCEDES-BENZ CENTER WHO IS FULLY EQUIPPED TO PROVIDE THIS SERVICE AND THAT GENUINE MERCEDES-BENZ PARTS BE USED.

Symbols

The following symbols are found in this booklet:

WARNING

Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

! Highlights hazards that may result in damage to your vehicle.

 Helpful hints or further information you may find useful.

Publication details

Internet

Further information about Mercedes-Benz vehicles and about Daimler AG can be found on the following website:
http://www.mbusa.com

Service and Literature

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Model

B-Class Electric Drive

Vehicle Manufacturer

Daimler AG
Mercedesstraße 137
70327 Stuttgart
Germany

As at 27.11.2013
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## Vehicle data

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<th>Vehicle Identification Number (VIN)</th>
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## Protecting the environment

Natural resources form the basis of our existence on this planet. The objectives of our policy are for these resources to be used sparingly and in a manner which takes the requirements of both nature and humanity into account.

Our declared policy is integrated environmental protection. This policy starts at the root causes and encompasses in its management decisions all the consequences for the environment which could arise from production processes or the products themselves.

You too can help to protect the environment by operating your Mercedes-Benz in an environmentally responsible manner.

Operating conditions and your individual driving style to a large extent influence performance output and the rate of brake and tire wear. To increase vehicle range and reduce the rate of wear, please consider the following:

- make sure that the tire pressures are always correct.
- avoid frequent, abrupt acceleration.
- do not carry any unnecessary weight.
- remove ski holders and roof racks once you no longer need them.

A regularly serviced vehicle will also help protect the environment. You should adhere to the maintenance intervals displayed by the ASSYST PLUS service interval display, along with other maintenance work described in this booklet.

We recommend that you have maintenance services performed by your authorized Mercedes-Benz Center using Genuine Mercedes-Benz parts.

⚠️ **WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
Operating safety

General notes
Always read the chapter "Operating safety" as well as the operator’s manual. You could otherwise fail to recognize dangers, e.g. due to high-voltage.

Danger of electric shock
The components of the drive system are indicated by yellow warning labels to make you aware of high voltage.

DANGER
The vehicle’s high voltage electrical system is under high voltage. If you modify components in the vehicle’s high-voltage electrical system or touch damaged components, you may be electrocuted. The components in the vehicle’s high-voltage electrical system may be damaged in an accident, although the damage is not visible. There is a risk of fatal injury. Following an accident, do not touch any high-voltage components and never modify the vehicle’s high-voltage electrical system. Have the vehicle towed away after an accident and the vehicle’s high-voltage electrical system checked by a qualified specialist workshop.

High-voltage cables are orange-colored.

DANGER
The vehicle’s high voltage electrical system is under high voltage. If you modify components in the vehicle’s high-voltage electrical system or touch damaged components, you may be electrocuted. The components in the vehicle’s high-voltage electrical system may be damaged in an accident, although the damage is not visible. There is a risk of fatal injury. Following an accident, do not touch any high-voltage components and never modify the vehicle’s high-voltage electrical system. Have the vehicle towed away after an accident and the vehicle’s high-voltage electrical system checked by a qualified specialist workshop.

Only specially trained technicians may carry out work on the vehicle. If orange electric cables or their connectors are damaged, have them replaced immediately at a qualified specialist workshop. We recommend that you use a Mercedes-Benz Center for this purpose.

Automatic switch-off of the high-voltage system
The high-voltage system will be automatically switched off, in the event of an accident in which the restraint systems are triggered. This helps to avoid that you get in contact with high-voltage.
Please refer to section "Operating safety" in the operator’s manual for more information on the this subject.

Performing work on the vehicle

WARNING
Modifications to electronic components, their software as well as wiring can impair their function and/or the function of other networked components. In particular, systems relevant to safety could also be affected. As a result, these may no longer function as intended and/or jeopardize the operating safety of the vehicle. There is an increased risk of an accident and injury.

Never tamper with the wiring as well as electronic components or their software. You should have all work to electrical and electronic equipment carried out at a qualified specialist workshop.

Read the information on qualified specialist workshops in the operator’s manual. Work carried out incorrectly on the high-voltage system or modifications made to your vehicle could cause the systems of your vehicle to cease functioning properly.

Always have maintenance work on drive system and high-voltage system electronics and components performed by a qualified specialist. We recommend that you use an authorized Mercedes-Benz Center for this purpose.

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
If you have any questions about carrying out any type of service, turn to the advice of an authorized Mercedes-Benz Center.

Always have maintenance work on drive system and high-voltage system electronics and components, such as control modules, sensors and connecting cables, performed by a qualified specialist workshop with the necessary expert knowledge of electric drive vehicles and the tools to carry out the work required, e.g. at an authorized Mercedes-Benz Center. Otherwise there is a danger that vehicle components may wear more rapidly, which may void the vehicle’s warranty.

### High-voltage battery

**WARNING**

If the housing of the high-voltage battery has been damaged, electrolyte and gases may leak out. These are poisonous and caustic. There is a risk of injury.

Avoid contact with skin, eyes or clothing. Immediately rinse electrolyte splashes off with water and seek medical attention straight away.

When the pressure inside the high-voltage battery exceeds a certain value, for example in case of a vehicle fire, flammable gas will escape through a ventilation valve on the vehicle’s underbody. This prevents the high-voltage battery from exploding.

**WARNING**

In the event of a vehicle fire, the internal pressure of the high-voltage battery can exceed a critical value. In this case flammable gas escapes through a ventilation valve on the underbody. The gas can ignite. There is a risk of injury.

Leave the danger zone immediately. Secure the danger area at a suitable distance, whilst observing legal requirements.

**WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
Your Mercedes-Benz comes equipped with the ASSYST PLUS service interval display. The ASSYST PLUS service interval display tracks distance driven and the time elapsed since your last service. The maintenance service is indicated in the multifunction display in the instrument cluster.

The multifunction display shows a service message for several seconds. Depending on the operating conditions of the vehicle, the remaining time or distance until the next service due date is displayed. Please refer to section "ASSYST PLUS" in the operator’s manual for more information on this subject.

Always observe the service message in the multifunction display of the instrument cluster. Have the specified service carried out within the remaining distance or the remaining time period.

If the operating conditions of the vehicle are particularly strenuous or if the vehicle is driven under unusual conditions, the ASSYST PLUS service interval display may display the next service due date earlier than is indicated in this booklet. Please see your authorized Mercedes-Benz Center for more information on this subject.

The first Service A is due at 12 months or 10,000 miles, then every 24 months or 20,000 miles.

The first Service B is due at 24 months or 20,000 miles, then every 24 months or 20,000 miles.

A descriptive listing of the service items are contained in this booklet starting on page 8. Following each maintenance service, your authorized Mercedes-Benz Center will reset the ASSYST PLUS service interval display by confirming the service items performed.

**WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.

The authorized Mercedes-Benz Center performing the maintenance services will confirm the work has been carried out using the Confirmation pages in this booklet (page 11).

We continuously strive to improve our product and ask for your understanding that we reserve the right to make changes in the periodic maintenance work for our vehicles. The information in this booklet is accurate as of the press date. At the time of your scheduled maintenance appointments with your authorized Mercedes-Benz Center, the most current maintenance work information will be utilized for your vehicle’s age or mileage. Please check with your authorized Mercedes-Benz Center for any changes to the periodic maintenance work for your vehicle.

If the ASSYST PLUS service interval display was inadvertently reset, have an authorized Mercedes-Benz Center correct it. Please only reset if the proper maintenance service has been performed. Resetting the system without performing the proper maintenance service will result in electric drive system and/or other vehicle damage not covered by the Mercedes-Benz New Vehicle Limited Warranty.

**Mercedes-Benz Service**

Even a Mercedes-Benz needs maintenance and care. This is why your authorized Mercedes-Benz Center inspects your vehicle at regular intervals. They put it through its paces, even during a basic inspection service. You can therefore be certain that even after many thousands of miles, your Mercedes-Benz will still be running as safely and reliably as it did on the first day.

The basic service focuses on fundamental, technically essential maintenance work. That makes it particularly cost-effective for you. And the specified maintenance procedures make the process transparent from the start.

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
The following pages describe when such a service is required and what procedures are carried out on your Mercedes-Benz.

With us, your vehicle is in the best of hands. At an authorized Mercedes-Benz Center, you will find the experience and expertise of over 100 years of vehicle design and manufacture. Should your vehicle be due for a service, simply bring it to an authorized Mercedes-Benz Center. In particular, work relevant to safety or on safety-related systems must be carried out at a qualified specialist workshop. Also observe the "Genuine Mercedes-Benz parts" section in the Operator's Manual.

Please note any maintenance work not performed or not performed at the specified interval which results in the failure of the warranted component(s) or system(s) in question may not be covered by the Mercedes-Benz New Vehicle Limited Warranty.

PLUS Package

You may select the optional PLUS package as a supplement to the basic service. This encompasses all the simple maintenance work that you could carry out yourself.

You can obtain further information concerning the servicing of your vehicle from an authorized Mercedes-Benz Center.

Tire rotation

Your vehicle’s tires are a critical component to overall vehicle performance and vehicle stability. The useful life of tires will vary and is proportional to tire type, speed rating, ambient conditions, tire loading, tire inflation pressure, road surfaces, and individual driving style, among other factors. Therefore, Mercedes-Benz recommends regular checks for wear and proper inflation and, if applicable to your vehicle’s tire configuration, tire rotation.

Tire rotations can be performed on vehicles with the same front and rear tire dimensions. If your vehicle is equipped with the same tire dimensions, tires can be rotated by observing a front-to-rear rotation pattern that will maintain the intended rotation (spinning) direction of the tire (on unidirectional tires, an arrow on the sidewall indicates the intended rotation or spinning direction of the tire). In some cases, such as when your vehicle is configured with staggered sizes (different tire sizes, front vs. rear), tire rotations are not possible.

If your vehicle’s tire configuration allows for tire rotation, tire rotation should be performed in accordance with the recommended intervals, or sooner at first signs of irregular (uneven) tread wear. Tire rotation recommendations will likely necessitate a tire rotation at every Service based on Mercedes-Benz maintenance intervals.

For your convenience, this Maintenance Booklet contains a tire rotation confirmation page on which you can record the date and mileage when tire rotations were performed (> page 11).

Severe operating conditions

The maintenance intervals have been determined so that the vehicle, under normal operating conditions, should operate properly between maintenance services. Severe operating conditions may call for correspondingly sooner replacement of the following items:

- **Interior filter** (combination filter) is replaced as called for by the ASSYST PLUS service interval display. Under severe dust conditions, or with the Climate Control frequently operating in the air recirculation mode, the filter should be replaced more frequently than indicated.

**WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
by the ASSYST PLUS service interval display.

- **Coolant**
  Have the coolant (water/anticorrosion/antifreeze mixture) replaced at the specified maintenance interval. Replacement of coolant may be required more frequently if coolant is not maintained according to instructions and/or other than approved anticorrosion/antifreeze products for your vehicle are being used. For instructions on coolant, see "Coolant" in your vehicle Operator's Manual. For a listing of approved anticorrosion/antifreeze products for your vehicle, contact your authorized Mercedes-Benz Center.

**Wear items**

While the ASSYST PLUS service interval display calls for inspection of certain wear items, the system does not make any judgment on the condition of these wear items. Only a qualified technician can determine if a wear item needs to be replaced.

**Regular checks**

In addition to the services, we recommend that you check the following items regularly (for example: weekly or before any long journey):

- **Coolant level** – Please refer to the Operator’s Manual for the correct procedure to check the coolant level.
- **Brake fluid level** – If brake fluid has to be added, see an authorized Mercedes-Benz Center to determine the cause, e.g. leaks or worn brake pads.
- **Windshield washer system** – If the washer fluid level drops below the minimum level, a display message appears in the multifunction display. Add washer fluid mixed with Mercedes-Benz windshield washer solvent/concentrate, test function and check wiper blades.
- **Lighting system**
- **Tire condition and pressures** – Check at least monthly. Please refer to section "Tires and wheels" in the Operator’s Manual for guidelines and correct procedures to check tire condition and pressures.

**Notes on the warranty**

Authorized Mercedes-Benz Centers are at your disposal for service work. Your authorized Mercedes-Benz Center can ensure that your vehicle is professionally and thoroughly serviced and repaired. Please see the Service and Warranty Information booklet for detailed information on warranty terms and coverage.

Please follow the instructions given in this Maintenance Booklet, even if you entrust the vehicle to a third party for use or care. Only in this way will you be able to ensure that your warranty rights are not affected.

We strongly recommend that you have your vehicle serviced by your authorized Mercedes-Benz Center which is fully equipped to provide this service.

**Service records**

Your authorized Mercedes-Benz Center will certify in this booklet the maintenance services on your vehicle which it has performed. Other than the maintenance services described, the Maintenance Booklet does not record or reflect any repair work that may have been performed to your vehicle. Please keep those receipts with your vehicle records.

For information concerning warranty, see your Service and Warranty Information booklet.

⚠️ **WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
Your authorized Mercedes-Benz Center will gladly furnish additional information on the maintenance of your vehicle.

Mercedes-Benz USA, LLC
A Daimler Company

**Parts/Operating materials**

We recommend only the use of Genuine Mercedes-Benz parts for service and repairs, since they meet our specifications. It is also important to only use lubricants and anticorrosion/antifreeze coolant meeting factory specifications. Please see your authorized Mercedes-Benz Center for more information on this subject.

**Maintenance service descriptions**

**Vehicle Maintenance Service Work**

Maintenance services should be performed at the number of miles or years (whichever comes first) as indicated. Detailed descriptions for the maintenance service can be found starting on (> page 9).

Additional maintenance work is taken into account depending on time and distance driven. Additional work includes maintenance work carried out due to technical requirements in cases of wear or work carried out on any optional equipment which might require service.

For an overview of possible additional maintenance work, see (> page 10).

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**WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
### Maintenance work

<table>
<thead>
<tr>
<th>All vehicles</th>
<th>Service A</th>
<th>Service B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Read out service data from instrument cluster and reset ASSYST PLUS service</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>interval display¹</td>
<td></td>
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<tr>
<td>Check warning and function indicator lamps in the instrument cluster</td>
<td>•</td>
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<tr>
<td>Check illumination of the instrument cluster and interior lighting for correct</td>
<td>•</td>
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<tr>
<td>function²</td>
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<tr>
<td>Check horn for correct function</td>
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<td></td>
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<tr>
<td>Check exterior lighting for correct function</td>
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<tr>
<td>Check and correct headlamp setting³</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check windshield wipers and windshield washer for correct function</td>
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<tr>
<td>Check cargo compartment lighting for correct function²</td>
<td></td>
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<tr>
<td>Check and correct windshield washer system fluid level². Summer/winter washer</td>
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<tr>
<td>fluid to be invoiced separately</td>
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<td></td>
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<tr>
<td>Check vehicle’s exterior for damage in visible area</td>
<td>•</td>
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<tr>
<td>Check windshield for damage</td>
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<tr>
<td>Check wiper blades</td>
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<tr>
<td>Check charging cable and vehicle socket for mechanical damage⁴</td>
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<tr>
<td>Replace combination filter (activated charcoal particle filter)</td>
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<tr>
<td>Brake system: check fluid level⁵</td>
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<tr>
<td>Check all visible parts in the engine compartment for damage and leaks⁵</td>
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<tr>
<td>Cooling system: Check coolant level⁵ (high-voltage battery circuit and low-tem</td>
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<td>perature circuit)</td>
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¹ If the service/maintenance work has not, or has only partially been carried out after the ASSYST PLUS service interval display has been reset, the maintenance computer must be reset to its original settings.

² PLUS package, invoiced separately.

³ Xenon headlamps: correct headlamp setting with separate work order.

⁴ In the event of damage, replace with separate work order

⁵ In the event of fluid loss, determine cause and perform repair with separate work order.

⚠ **WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
## Additional maintenance work

### At every service

<table>
<thead>
<tr>
<th>Service A</th>
<th>Service B</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check high-voltage battery using STAR DIAGNOSIS tester</td>
<td>•</td>
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<tr>
<td>High-voltage battery: Replace desiccant cartridges</td>
<td>•</td>
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</tbody>
</table>

5. In the event of fluid loss, determine cause and perform repair with separate work order.
6. Country-specific regulations for mobility and body shell complaints apply.
2. PLUS package, invoiced separately.
7. Additional maintenance work is subject to a separate invoice.

⚠️ **WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
### Confirmations

#### Every 2 years
- Replace brake fluid

#### Every 124,000 miles/10 years
- Replace coolant

### Confirmations

#### Tire rotation

Please refer to (page 6) for tire rotation information.

<table>
<thead>
<tr>
<th>Date</th>
<th>Odometer</th>
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8 Observe the correct coolant mixture ratio.

⚠️ **WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
### Confirmations

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**WARNING**

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<table>
<thead>
<tr>
<th>Maintenance service</th>
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<tbody>
<tr>
<td>Complete in full</td>
</tr>
<tr>
<td>Vehicle Identification Number (VIN)</td>
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<tr>
<td>Date</td>
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<tr>
<td>Odometer</td>
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<tr>
<td>Repair order no. (if applicable)</td>
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<tr>
<td>Workshop code</td>
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<tr>
<td>Next maintenance due: Miles</td>
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<tr>
<td>Next maintenance due: Month/year</td>
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</tbody>
</table>

**Service carried out in accordance with specifications:**

- **Yes/No**

**Replaced:**
- Brake fluid
- Brake pads, front axle
- Brake pads, rear axle
- Combination filter (activated charcoal particle filter)
- Coolant
- Desiccant cartridges

---

**WARNING**

Please make sure you read the technical documentation, such as the Operator’s Manual and workshop information, before carrying out any maintenance work.
Complete in full
Vehicle Identification Number (VIN)
Date
Odometer
Repair order no. (if applicable)
Workshop code
Next maintenance due: Miles
Next maintenance due: Month/year

**Service carried out in accordance with specifications:**
- [ ] Yes
- [ ] No

**Replaced:**
- [ ] Brake fluid
- [ ] Brake pads, front axle
- [ ] Brake pads, rear axle
- [ ] Combination filter (activated charcoal particle filter)
- [ ] Coolant
- [ ] Desiccant cartridges

**WARNING**
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Complete in full  
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Date  
Odometer  
Repair order no. (if applicable)  
Workshop code  
Next maintenance due: Miles  
Next maintenance due: Month/year  

| **Service carried out in accordance with specifications:** |  
| --- | --- |
| Yes/No |  
| **Replaced:** |  
| | Brake fluid  
| | Brake pads, front axle  
| | Brake pads, rear axle  
| | Combination filter (activated charcoal particle filter)  
| | Coolant  
| | Desiccant cartridges  

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- Brake pads, front axle
- Brake pads, rear axle
- Combination filter (activated charcoal particle filter)
- Coolant
- Desiccant cartridges

---

**WARNING**

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<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Yes/No</td>
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**Replaced:**
- Brake fluid
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## Maintenance Booklet

### Confirmations

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### Notes

|  |
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